Urology Treatment Center OFFICE POLICY ON TEST RESULTS

Blood Tests X-Rays Ultrasounds Biopsy Results Surgical Findings

Your tests results are confidential and will be available only to you and your physician under normal circumstances.

Your tests results will <u>not</u> be given out over the telephone or by the nurses <u>unless</u> the results suggest a possible medical emergency. There are important reasons for this policy, most of which relate directly to the maintenance of good medical practice.

First, all results are reviewed by physicians as they come in, prior to filing in the medical record to screen for emergencies. You will be called if an emergency result is found.

Second, a test can be correctly interpreted only when the patient's age, medical problems and condition are taken in context. This requires a careful review of the chart, prior laboratory results and x-rays and is best done in light of discussion with and examination of the person tested. This is the major purpose of a follow-up visit. Giving out isolated test results over the telephone or by the nurses has resulted in inaccurate or incomplete interpretation and/or misunderstanding by the patient or their family. This is unsatisfactory to all concerned and will not be done except under exceptional circumstances.

Thirdly, our office notes, usually dictated in your presence, will communicate the results of relevant urological laboratory findings to your general medical or referring physician(s).

Finally, we utilize the services of many laboratories and we cannot predict when we will receive results which require sorting and filing once they arrive in our office. Please be patient and we will provide you with the best of urologic care.